

Oak Creek Water Company No. 1

Serving West Sedona Quality Water Since 1953

Oak Creek Water Customers: March 28, 2019 Update

Emergency Rate Increase Public Notice

Enclosed is the Public Notice from the Arizona Corporation Commission establishes our emergency rate increases based on the judge's recommendation from the March 7, 2019 public hearing. As stated in the February newsletter, this emergency rate increase will help financially to recover from the \$120,000 in unexpected repairs from last October through January and for replacing six non-functioning hydrants and two leaking valves that need immediate attention.

The rate increase is \$20.16 per month per standard residential 3/4-inch meter implemented the months of April, May, June and July. Based on our water meter reading schedules, that is for water usage from Mid-February through Mid-May, avoiding having the surcharge during the peak summer water usage months. For meter sizes larger than 3/4-inch the A.C.C. assigned an equivalent meter multiplier.

Thanks to all the customers that came to the open forums and for submitting letters of support for your not-for-profit water company. Rate increase documents, the final court hearing docket and the public comments can be found at azcc.gov or copiers are available in our office on our front desk.

Express Bill Pay

Want to check your current balance? Want to see a breakdown of your current bill? Express Bill Pay is the answer. You don't have to pay your bills on line to take advantage of the information available. Every account is already there. Just head to xpressbill-pay.com (yes its without an "e") and register with an email address. You will have access to all of your account information. If your out of town and need to make a one time payment it is there for you.

Paperless

Interested in helping the environment? Interested in helping this not-for-profit water company save money? The answer is by going payless. Contact our office and Claire will be more than happy to set you up.

Email Correspondence

Are you on our email list? If not, why not? When ever there is an emergency water break or a need to shut down part of the water system, you will be given an email. Every time Oak Creek Water's website is updated with a water quality report, annual meeting notice, consumer confidences report, etc., you will be automatically be sent an email.

Sincerely,
Doug Bowen, President