

# Oak Creek Water Company No. 1

Serving West Sedona Quality Water Since 1953

April 29, 2019 Update

**Bill Due Date - Policy Reminder:** Monthly payments are due on the 15th of every month. Bills paid after the 15th are subject to a \$5 fee. Delinquent accounts will be subject to water shut off by the end of the month. Oak Creek water has been lenient in the past, only enforcing this policy bi-monthly and to the same dozen or so customers. It will be enforced monthly. Unfortunately we recently had a customer tamper with our system and turn their water back on after being shut off. First offense for this was a \$100 fine. All additional offenses are subject to a \$100 fine followed up with a police report. Kudos to the 99% of the customers that pay their bills on time and understand the importance of keeping this neighborhood not-for-profit water company thriving.

**Consumer Confidence Report (C.C.R.):** The consumer confidence report for 2018 is available at [www.oakcreekwater.org/water-quality-report](http://www.oakcreekwater.org/water-quality-report). You can also request a copy of this water quality report from our office.

**Arsenic :** From the attached you can see we are just hovering around the 10 ppb limit with one well at 9.7 ppb and the other well at 10.9 ppb. Last week USDA representatives came to visit to discuss the project and to drive through the neighborhood. They will be starting by giving us a grant for up to \$30,000 to complete the engineering and environmental report. Once that is complete they will finalize the project application and determine what percent will be grant and what percent will be low interest loan.

**Annual Meeting:** Mark your calendars for August 13th at 7:00 P.M. You will receive an official notice in July.

## **OLD NEWS FROM LAST MONTH**

**Emergency Rate Increase Public Notice:** Reminder that the rate increase is \$20.16/month per standard residential 3/4-inch meter implemented the months of April, May, June & July. Thanks to everyone that has been supportive and making payments promptly.

### **Express Bill Pay (We have now passed 40% of the accounts taking advantage of this system!)**

Want to check your current balance? Want to see a breakdown of your current bill? Express Bill Pay is the answer. You don't have to pay your bills on line to take advantage of the information available. Every account is already there. Just head to [xpressbill-pay.com](http://xpressbill-pay.com) (yes its without an "e") and register with an email address. You will have access to all of your account information. If your out of town and need to make a one time payment it is there for you.

**Paperless:** Interested in helping the environment? Interested in helping this not-for-profit water company save money? The answer is by going payless. Contact our office and Claire will be more than happy to set you up.

**Email Correspondence:** Are you on our email list? If not, why not? When ever there is an emergency water break or a need to shut down part of the water system, you will be given an email. Every time Oak Creek Water's website is updated with a water quality report, annual meeting notice, consumer confidences report, etc., you will be automatically be sent an email.

Sincerely, Doug Bowen, President