

# Oak Creek Water District

Serving West Sedona Quality Water Since 1953

June 2024 [www.oakcreekwater.org](http://www.oakcreekwater.org)

BY READING THIS NEWSLETTER YOU COULD WIN \$20 OFF YOUR NEXT WATER BILL.



## \*\*\*\*\* WATER QUALITY REPORT \*\*\*\*\*

The annual CC&R is now available on our website. It is located under “Forms and Reports”. ADEQ requires all water systems to make these reports available by June 30th of each year.

## \*\*\*\*\* CONSTRUCTION UPDATE \*\*\*\*\*

**Water Main Replacement:** Willow Way & Birch Blvd are complete. On to Oak Creek Blvd & Inspirational Drive. This includes laying temporary above ground water lines (with speed bumps) and pipe bursting the existing lines with new lines, avoiding as much excavation and disturbance as possible. After any outage its recommended to flush all lines in your system for a couple minutes.

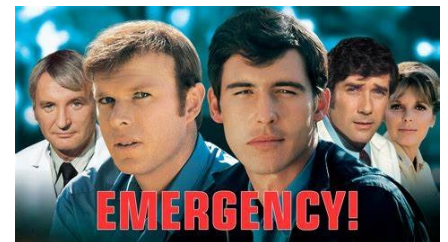
**Keep Up to Date:** Check the website. If your not receiving alerts, sign up on our website or call the office. Come to monthly meetings. Summit Construction will contact individual street owners as they come up in the lineup.

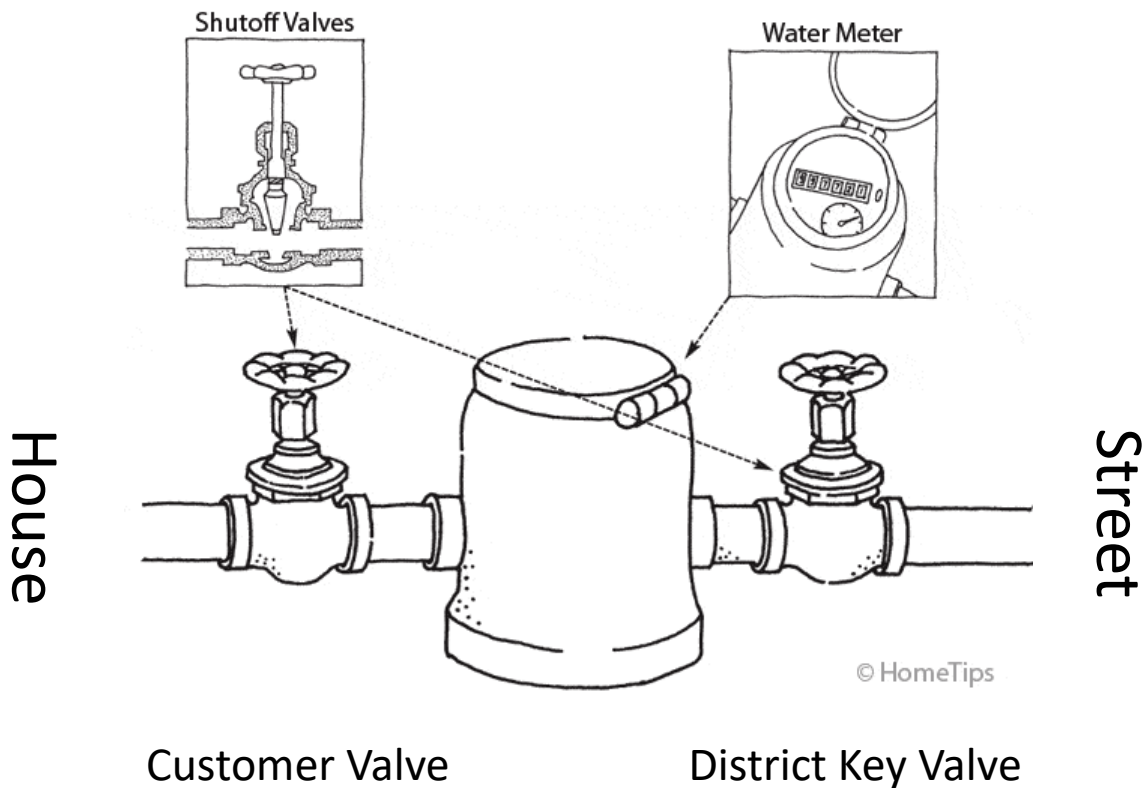
**Be Prepared:** When the contractor is working on your street, have a couple of gallons of water in your refrigerator. Have a couple of five gallon buckets of water in your garage to flush your toilet.

**Smart Meters:** 60% of the transmitters have been installed. Most of this has been funded by a 2019 grant from the Bureau of Reclamation. More info can be found under “Projects” on the website. Rates for opting out can be found under “Rates” on the website.

## \*\*\*\*\* EMERGENCY CALL SERVICE \*\*\*\*\*

The emergency phone number is for emergencies. The operator and GM receive both an email and text from the service. If one of us does not acknowledge the message we receive a call in 10 minutes. We will respond. Every call that comes through the emergency service costs the District, and you, money. Billing issues are not an emergency. Calling multiple times in 10 minutes will not help. Before calling ask yourself can this wait until the morning. The secret password is conservation.





It's important to know the difference between the customer shut off valve and the District's shut off valve. Tampering with the District's key valve is subject to a \$500 fine. These District valves have over 60 pounds of pressure and with the system being older, our operator has to take precautionary measures when operating them. Customers and plumbers should only touch the valve on the customer's side of the meter.

**\*\*Interested in being a board member? Election packets available on the website.\*\***

**\*\*\*\*\* REMINDER OFFICE IS CLOSED ON FRIDAYS \*\*\*\*\***

To avoid delayed emergency response times it's highly recommended not to have plumbing work or irrigation repairs scheduled on Fridays. Like with any home improvement, when something gets touched, something breaks



To enter the drawing to win \$20 off your next bill send an email to [info@oakcreekwater.com](mailto:info@oakcreekwater.com) along with your name, street address. You must include the secret password mentioned in one of the articles. Deadline July 5 2024. This is funded by staff members and not the District. It appears based on the calls we receive, not many people read these publications. Topics in this newsletter are addressing some of the most common issues that occur month after month.